

Limited Lifetime Warranty

The Limited Lifetime Warranty offered by Coja shall cover the following conditions:

Coja will repair or replace with equivalent materials (if identical goods are not available) any defective material used in the company's product where the defects result from:

1. Frame Construction

Coja warrants the frame to the original purchaser to be free from manufacturing defects for the lifetime of the product (with alteration) under normal household use.

2. Seat Springs

Coja warrants the seat springs to the original purchaser against breakage for a period of (5) years under normal household use.

3. Seat Cushions

Coja warrants the cushion cores to the original purchaser, to be free from defects and loss of resiliency (not to be confused with softening) which will occur through normal use for (2) years from the date of purchase under normal household use.

4. Upholstery Fabrics

Coja warrants the upholstery fabric to the original purchaser against seam slippage, shrinking, dye transfer and failure of fabric construction for (1) year from the date of purchase under normal household use. This warranty does not cover comfort wrinkles and fading which are considered normal. In addition, Coja does not warrant upholstery fabric or durability or the appropriateness of its selection. Claims due to cuts, burns, stains, improper cleaning and other chemical treatment applied after market are expressly excluded. Do not remove covers for cleaning. Because of differences in dye lot and the alteration of coloration over time, there is no guarantee as to the exact match of color shades on fabric repair.

5. Leather

Coja warrants the leather to the original purchaser against peeling, cracking, tearing and splitting, fading and tackiness for (1) year from the date of purchase under normal household usage. This warranty does not include coverage for wrinkling, or natural markings from injuries to the hide, variation in grain, or color variations. These are proof that genuine cowhide leather has been used. Failure of the leather after receipt from Coja can not be warranted against abnormal or unusual wear if the item has been treated with any type of leather care product by either the dealer or end user.

6. Motion Mechanisms / Sleeper Mechanisms / Innerspring Mattresses / Massage Systems

Coja warrants all motion and sleeper mechanisms, mattresses and massage systems against defective materials to the original purchaser for (1) year from the date of purchase under normal household use. Electrical massage unit parts are warranted for 30 days.

Conditions

This Warranty shall extend only to the original purchaser of the furniture at the original delivery address. This Warranty cannot be transferred. This Warranty shall extend only to furniture used in the purchaser's home. Corporation or contract purchase, or any use of the furniture for the general public is not covered by this Warranty. The Warranty card must be filed with the factory within 30 days from the date of purchase and authorized by the selling dealer.

Warranty Service

Claims are to be made through an authorized Coja dealer. Coja's obligation under this Warranty is limited to repairing or replacing at Coja's option any part or parts of the product found to be defective in material or workmanship. Coja, in its sole discretion, will determine the cause and nature of any defect, the necessity and manner of repair or replacement, and all other matters pertaining to the condition of the furniture. If it should become necessary to return the product to the factory for repairs, the cost of packing, brokerage and shipping to and from the factory are not covered by this Warranty. Evidence of original ownership such as sales invoice or other documents of purchase will be required.

Exclusions

This Warranty will not apply to any conditions or defects resulting from commercial usage, negligence, misuse, alterations, fire, accidents, improper cleaning, contact with sharp or rough objects, or contact with any foreign substance. Claims due to cuts, burns or pet damage are excluded. Concealed freight damage, such as scuff and rub marks, are excluded from this Warranty. This Warranty does not cover fading due to exposure to the sun. Coja makes no other express warranties, any implied warranties, including warranties as to marketability or fitness for a particular purpose. Nor shall Coja have any responsibility for incidental or consequential damages resulting from the breach of this Warranty, including but not limited to inconvenience, rental or purchase of replacement products, loss of profits or commercial loss. Some states or provinces do not allow the exclusion or limitation of incidental or consequential damages. Therefore, the above limitation or exclusion may not apply to you. This Warranty gives you specific legal rights, and you may also have other rights, which may vary from state to state or province to province.